

**Public Water Supply District #4 of Camden County, Missouri  
Rules and Regulations**

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**Rule #1    General Water and Sewer Rules and Regulations**

- A. The Rules and Regulations of the District shall govern and be enforced by the District and its agents. The Rules have been adopted to govern the services provided in the best interest of the District and the District's customers. The Rules and Regulations apply to all persons, firms, corporations, partnerships, etc. using or intending to use water and/or sewer services provided or to be provided by the District.
- B. All persons, firms, corporations, partnerships, etc. desiring to obtain water and/or sewer services from the District shall request to obtain such services. All applicants shall meet and follow all requirements set forth in these rules and regulations. Failure to do so may result in disconnection of service or other penalties as defined herein.
- C. All connections to District's water and/or sewer systems shall be requested in advance, connection fees paid in full, be properly installed and water services properly metered prior to the turn on of service.
- D. The water and sewer services made available under these rules are for the sole use of the person, persons and customer at his/her premise(s) and he/she shall not resell in any manner any water or sewer service without the specific written consent and permission of the District.
- E. Water and/or sewer service is for the sole use service described above and prohibits any extension of pipes, hoses, etc. to transfer water and/or sewer services from one Property to any other Property, Premises, person, persons, or customer and prohibits any person, persons, customer from sharing, reselling, sub-metering to another person, persons, or customer. No more than one premise shall be served by a service connection unless express written permission is given by the District on an individual basis. A farm containing a residence and outbuildings for use in farming operations shall be considered as one residence and that customer may use water and/or sewer service from a single connection/meter for all such buildings. Farms containing more than one residence require that each residence be connected and metered separately.
- F. The District has the right to inspect meters, pumps, backflow prevention devices and all other water fixtures, lines, and appliances as well as all sewer appurtenances for the use of water or sewer whenever deemed necessary by the District for the purpose of regulating such use, compliance with regulatory requirements including but not limited to Lead and Copper Rule, Revised Lead and copper Rule, keeping accurate account, preventing waste, leakage or other violations of these rules and regulations. For such purpose it shall be the duty of the water customer to allow District access to their premises at reasonable times and intervals; should any person, persons, or customer refuse to allow such access, upon order of the District, water and/or sewer service may be discontinued and withheld from any customer so refusing.
- G. The District reserves the right, at any time, without notice, to discontinue water and/or sewer service in their distribution and collection lines for the purpose of making extensions, repairs or for any other purpose they deem to be in the best interest of the District's systems and customers. The District reserves the right to discontinue water and/or sewer to any customer, at any time, so long as the service pipe through which such user may be supplied, or any meter, or any pump, or any part of any such pipe of system may be out of order or in disrepair for the proper supply of water or sewer service through same. When possible, the District will attempt to notify in advance of service interruptions when water and/or sewer service will be limited, restricted, or temporarily shut off.

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- H. All persons and customers are hereby advised and cautioned that risk of damage due to the discontinuance or disruption of water and/or sewer service and all damage caused by water pressure within the system is hereby assumed by the customer. All persons and customers are advised to install pressure regulators and take measures to prevent water tanks from draining, boilers from collapsing, follow standard backflow prevention practices, prevent sewer back-ups and all other damages that could be incurred in the event water and/or sewer service was discontinued or interrupted for any reason. The District is not liable for damages caused by defective piping or appliances on the customer's premises or for any defect in customer's water or sewer piping or any damage caused by water pressure. It is expressly understood and agreed by and between the District and the customer/user that no claim shall be made against the District by reason of breaks, leaks, bursting of, repairs to, or maintenance of any water or sewer facilities owned by the District or for any failure to supply service for any reason. As a condition for furnishing sewer service, the District shall not be liable or responsible for damages of any kind for any failure to remove sewage from customer/user Premises or Property or for any backup of sewage into customer/user premises or property or for any interruption of sewage service for any reason.
- I. The District's responsibility for leaks ends at the meter, Property line or valve nearest to the Property line in cases where the meter is located on private property. In such cases the District is responsible for the meter, meter lid and meter reading electronics.
- J. No water or sewer pipe of any kind, including water service lines and sewer laterals or force mains shall be installed within any right of way or easement of the District or be connected to the District's water or sewer system unless approval is given by the District and connection fees are paid. All water and sewer service shall be billed as set forth in these rules and regulations.
- K. Line extensions and connections to the District water and sewer system shall be at the sole cost of the customer or user and all extensions and connections shall be subject to the District's approval of plans, construction requirements and, construction of system improvements and inspection of the customer or users work. The District reserves the option to provide incentives and participate in line extensions if the line extension is deemed to be beneficial to the District.
- L. As of March 2020, the District will no longer accept sanitary sewer main extensions that will bring sanitary sewer service to customers that are not currently being served potable water by the District or do not plan to incorporate District water service as part of their proposed project. Customers at this time who have sanitary sewer adjoining one side of the Property or running on the opposite side of the road from the connection point will be allowed to apply for sanitary sewer service.
- M. The District's water and sewer systems shall be self-sustaining. The user/service charges for water and sewer services shall generate adequate annual revenues to pay costs of annual operations and maintenance of the water and sewer systems including replacement costs associated with debt retirement related to financing of the water and sewer and/or any capital costs related with said systems which the District may designate be paid from revenue collected by the user/service charges. The District shall bill customers for all miscellaneous charges set forth by State, Local and Federal Law, examples of which include, but are not limited to primacy fees, taxes, laboratory testing fees, etc.
- N. Prohibition Against Firearms in District Buildings
  - a. No person, except for a Law Enforcement Officer, shall be permitted to bring a Firearm, whether concealed or not, into any building or portion of a building owned, leased, or controlled by the District.

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- b. No person authorized to carry a concealed weapon in Missouri or who has been issued a valid permit or endorsement to carry concealed firearms issued by another state or political subdivision of another state, shall be allowed to carry a concealed firearm or to openly carry a firearm in any building or portion of a building owned, leased or controlled by the District.
- c. Signs may be posted at each entrance of a building entirely owned, leased, or controlled by the District stating that carrying of firearms is prohibited. Where the District owns, leases or controls only a portion of a building, signs may be posted at each entrance to that portion of the building stating that carrying of firearms is prohibited.
- d. Any person violating this section may be denied entrance to the building or ordered to leave the building. Any District employee violating this section may be disciplined. Any person violating this section will be prosecuted for trespassing.

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## Rule #2 Definitions

Definitions shall be as follows:

Applicant - Any person, persons, firm, corporation, partnership, etc. desiring or applying for either water or sewer service or both.

Agents - Any person, persons, firms, corporations, or partnerships engaged in work, and serving as representatives of Public Water Supply District #4 of Camden County, Missouri, including but not limited to its employees, engineers, operations, maintenance, and management personnel and all such designates as the District may have from time to time.

Availability Fee - A fee charged to the owner of a lot for which a water system distribution main has been provided. This charge continues for as long as water is available for use and terminates when a metered tap or service connection is made from the lot to the water distribution main.

AWWA – American Water Works Association.

Auxiliary water system - Any water source, supply, or system, other than the Public Water Supply District #4 system, which may be available in the building, establishment, residence, Premises, or Property.

Board of Directors - Persons duly elected or appointed by the District with general powers pertaining to the management of the business affairs of the District.

BOD - Biochemical Oxygen Demand, as determined by laboratory testing as set forth in the latest edition of Standard Methods for the Examination of Water and Wastewater with the results expressed in milligrams per liter.

Customer - Any person, persons, firm, corporation, or partnership using or allowing the use of water and/or sewer service(s) provided by the District.

Commercial Customer - Customers that are non-residential or whose general purpose and use is of a business nature. Includes commercial, business, and industrial establishments, with or without dwelling units in the Premises or on the Property. Condominium and other similar type complexes may be classified as Commercial Customers.

Connection Fees – Includes all fees to be collected prior to a customer connecting and taking water and/or sewer service. Connection charges and impact fees are examples of these fees.

Clerk - The person duly appointed annually by the Board of Directors serving in the capacity as Clerk.

Cross Connections - Any physical link between a potable water supply and any other substance, fluid, or source, which makes contamination of the potable water supply possible due to the reversal of the flow of water in the potable water piping or distribution system were to occur.

Certified Backflow Prevention Tester - A person who has successfully completed training and is recognized by the State of Missouri to be a competent person in the testing, checking, and rebuilding of backflow prevention devices.

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Consumptive - (use of water) - Indicates the use of water by a commercial, business, or industrial customer(s) that is not returned to the sewer system. Examples of such customers would be beverage, food and ice manufacturing, water used for cooling purposes and discharged under (National Pollutant Discharge Elimination System) NPDES permits, etc.

District - (District) - The Public Water Supply District #4 of Camden County, Missouri.

Lateral - The entire length of sewer line or pipe including fittings connecting the customers premises to the District's main sewer line.

Multi-Unit Building - Anyone building or structure containing more than a single residential dwelling unit.

Premise(s) or Property - Any building, land, or structure on it used as a dwelling unit or used for any commercial, business, recreational, storage unit, garage, storage condo or industrial use or purpose.

Water Service Line – Any water line or portion of a water line connected to or to be connected to the discharge side of a water meter.

Sewer Service Line – Any sewer line or portion of a sewer line connected to or to be connected to the collection system.

TSS - Total Suspended Solids as determined by laboratory testing as set forth in the latest edition of Standard Methods for the examination of Water and Wastewater with the results expressed in units of milligrams per liter.

User - Any person, persons, firm, corporation, or partnership using any District water or sewer services.

W.P.C.F. - Water Pollution Control Federation or Water Environment Federation.

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**Rule #3    Application; Supply and Taking of Service**

- A. Applicant shall be responsible for requesting service from the District and in doing so requests and becomes a customer. Before the District begins rendering water and/or sewer service, the applicant/customer shall supply such necessary information as required by the District including but not limited to customer(s) name(s), copy of photo i.d., driver's license number(s) or other government issued identification number(s), address, telephone number, copy of rental agreement where applicable and requested date for start of service and complete a Customer Application for Service in the form required by the District. Every Customer, upon signing an application for service and/or any customer who has taken service from the District (either directly or through connection to another District customer) without requesting such service from the District, by such acts shall have expressed consent to the District's rules and regulations and shall be responsible for all appropriate water and sewer charges/payments as specified in the District's rules and regulations beginning on the first day of taking such service. The District reserves the right to make reasonable estimates of service usage if an exact determination cannot be made.
- B. Unless otherwise legally required to do so, the District's individually identifiable customer usage and billing records shall be closed records under RSMo § 610.021, unless the records are requested by the customer or authorized for release by the customer, except that the District shall make available to the public the customer's name, billing address, location of service, and dates service provided for any commercial service account. See Missouri Revised Statutes §610.021.25.
- C. Applicants and customers for water and/or sewer service shall conform to all rules and regulations as approved and as those rules and regulations may be modified, revised, or amended from time to time.
- D. Commercial applicants and customers shall, upon request, present in writing a list of water devices which are or are proposed to be attached to the water lines servicing the building and/or Property, giving location, types, size of devices and estimated daily water flow. The District will then advise of any improvements that must be constructed or any special conditions of use that must be followed by that commercial applicant or customer. The District reserves the right to advise and require any special sewer waste discharge conditions, prohibitions, restrictions up to and including any special pretreatment requirements or facilities before accepting sewer waste discharges.
- E. No substantial increases or additions to water and/or sewer use, water use equipment or appliances may be connected to the District water and/or sewer system by Commercial Customers except upon written notice to the District and with the written consent of the District.
- F. All applicants and customers are required to pay security deposits prior to the initiation of service. Failure to pay security deposits may result in refusal or termination of service.
- G. All customers, Property owner or owners of any Premises receiving service agree that they will grant a water line or sewer line easement to the District for the transmission of water or sewer services over, under and across any interest they may have in real property bounding the roads along which the water or sewer lines of the District exist or are planned or necessary, as determined by the District, in consideration for the District accepting an application for service.
- H. The District reserves the right to reject any applicant and/or customer request for service that does not comply with any District rule and regulation. Rejection may include, but not be limited to, refusal and

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disconnection of water and/or sewer service, in which the District may notify any appropriate local authorities if the District deems a public health detriment exists, could exist, or will exist.

- I. The District reserves the right to refuse sewer service to customers who are not metered water customers of the District.



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**Rule #4 Connection Fees and Procedures**

**Section 1 General, Water and Sewer**

- A. All new connections to the District's water and/or sewer system shall be subject to payment of a connection fee(s) for the right to connect to the District's water and/or sewer system.
- B. Connection fees to the District's water and/or sewer system shall be due and payable prior to any connection. Water and sewer system connection fees will be based on the size of water meter requested or other amounts as approved by the District.
- C. No water service line, sewer service lateral or sewer pump system shall be connected to any line owned by the District or any private line that may be connected to the District's system until all connection fees are paid. If any such lines, laterals or pump systems are connected, the District may disconnect any such line, lateral or pump system and charge the owner, developer, contractor, plumber or any other person, persons, or parties, jointly or severally liable, all costs incurred for the disconnection, including but not limited to, attorney fees, court costs and interest earnings from the date of connection.
- D.
- E. All water and/or sewer connections, as well as the materials and workmanship used in those connections shall be subject to inspection and approval prior to the initiation of service. Connections, materials and/or workmanship not meeting inspection approval shall be corrected to meet the inspection approval prior to the initiation of service or those connections are subject to disconnection. Furthermore, the District will not be required to provide water and/or sewer service until connections to District's water and/or sewer system is approved by the District.
- F. Locations of connections to the District's system will be given and directed by the District. Any deviation to prescribed location will need prior approval by the District. Connections to the District's system shall be installed and at the expense of the customer or owner of the Property/Premise(s) receiving service by bonded and/or licensed plumbers authorized to perform work in The Village of Four Seasons and/or Camden County, Missouri. Connections, service lines, sewer lateral and force mains, etc. will not be extended along public streets or roadways or through property of others to the point of connection without the written prior approval of the District. Connections to the District's system that must be excavated for inspection shall have that excavation performed at the customer's expense.
- G. A change in location of existing water and/or sewer service will be at the customer's expense.

**Section 2 Water Connection Fees and Procedures**

- A. Connection fees for the right to connect to the District's water system are as follows:

All Residential and Dwelling Units (includes 3/4-inch meter and setting) shall pay the amount set forth in Rule #18 prior to connection. For meters above 3/4 inch in size the connection fee shall be the actual cost of the parts and labor for making the connection.

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Commercial, Business and Industrial Developments (includes 3/4-inch meter & setting) shall pay the same connection and impact fees as residential customers.

Impact fees shall be based upon meter sizes as set forth Rule #18. Impact fees for meters larger than 2" may be adjusted in situations in which the customer has submitted written documentation acceptable to the District Board of Directors evidencing the fact that water usage will be less than normal for meters of that size. Adjustments will be considered on a case-by-case basis. Multi-family dwellings shall pay the amount set forth in Rule #18 multiplied by the number of dwelling units in the structure.

- B. Connection fees change the first business day of the New Year. All connection fees above shall be paid at least 24 hours prior to the scheduling of a connection or request for inspection of connection.
- C. A minimum of 24-hour notice is required for the scheduling of a connection or request for inspection of connection. Any persons or firms excavating in City, County or State or other rights-of-way must have the proper permits from that particular entity prior to any excavations and may be required to produce proof upon demand.
- D. All water connections up to and including 1 inch in size shall be made by the District. The District shall provide a 3/4-inch water meter, the saddle (up to 10 inch in size), the corporation fitting, meter setters, meter pits, lids and frames, and the labor and equipment to tap and connect the service line to the water main. All other material and supplies, including but not limited to meters over 3/4 inch in size and service line piping shall be provided by and installed by the customer's/developer's/builder's plumber by the scheduled time of connection and/or inspection. All materials and the alignments of the service lines must meet the District's requirements as may be amended from time to time. Separate Premises must have separate service pipes, valves, meter boxes and meters.
- E. Water connections over 1 inch in size shall be made only with the District's prior approval and at the sole expense of the customer, developer, builder, plumber. Connections over 1 inch in size require the customer's/developer's/builder's plumber to pay District in advance, money required to purchase the specified water meter. All other material and supplies, including but not limited to required saddle, the required corporation fitting, and the labor and equipment to tap and connect the service line to the water main is to be paid by the customer, developer, builder, or plumber. Connections over 1 inch in size require additional time and coordination of work.
- F. Water connection fees include the right to connect, the installation of water meters 3/4 inch in size, and any applicable inspections by the District. Water connections and service lines shall be installed in accordance with the procedures, specifications and standards established by the District from time to time and on file with the Clerk. These procedures, specifications and standards will be provided upon request.
- G. In the event the water main runs on the opposite side of the road from your connection point a road bore will need to be performed. Road bore expenses are incurred by the customer/developer/builder including hiring an appropriate professional. The District will supply the sleeve material for the road bore.

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**Section 3 Sewer Connection Fees, Hook Up Fees and Procedures**

- A.** Connection fees for the right to connect to the District's sewer system and the installation of certain sewer appurtenances and components are as follows:
- a. All residential customers shall pay a one-time connection charge as set forth in Rule #18.
  - b. Impact fees shall be based upon meter sizes as set forth below. Impact fees for 2" meters and larger may be adjusted in situations in which the customer has submitted written documentation acceptable to the District Board of Directors evidencing the fact that water usage will be less than normal for meters of that size. Adjustments will be considered on a case-by-case basis. Multi-family dwellings shall pay as set forth in Rule #18 multiplied by the number of dwelling units in the structure.
  - c. The District no longer accepts new sewer customers who are not water customers. If the District chooses to accept such customer the impact fee shall be determined on a case-by-case basis subject to Board approval.
  - d. Meters installed solely for fire suppression shall not be subject to a sewer impact fee.
- B.** Connection fees change the first business day of the New Year. All connection fees shall be paid at least 24 hours prior to the scheduling of a connection or request for inspection of connection. Any person or firm performing excavations in City, County or State right-of-ways must have the proper permits from that particular entity prior to performing excavations in the right-of-way and may be required to produce proof of permit.
- C.** A minimum of 24-hour notice is required for the scheduling of a connection or request for inspection of connection.
- a. Connections to the District's sewer systems shall be made at the sole cost of the customer, builder, developer, or Property owner including all labor, material, and supplies.
  - b. A separate and independent Customer service sewer connection shall be required for every building.
- D.** In the event the sewer main runs on the opposite side of the road from your connection point a road bore will need to be performed. Road bore expenses are incurred by the customer/developer/builder including hiring an appropriate professional. The District will supply the sleeve material for the road bore.

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**Rule #5 Security Deposits**

- A.** Security deposits for water and/or sewer service shall be as follows:
- a. Residential, single, and multi-family, per dwelling unit if separately metered, up to 1-inch water only customers shall be assessed a deposit as set forth in Rule #18. Combined water and sewer customers shall be assessed a deposit as set forth in Rule #18. The District reserves the right to charge up to 2 times the estimated monthly bill for each service for which a customer applies at the District's sole discretion.
  - b. Sewer only accounts shall be assessed a deposit as set forth in Rule #18 or 3 times the estimated monthly bill for each service for which a customer applies.
  - c. Commercial, Business and/or Industrial customers, each metered water connection or each sewer connection, water and sewer service combined, water service only, sewer service only are based on size of meter or 2 times the estimated monthly bill and are considered minimum deposit amounts. Additional deposits may apply for higher use customers and will be evaluated on a case-by-case basis. Minimum deposit amounts are set forth in Rule #18.
- B.** Security deposits shall be paid prior to the initiation and start of service. The District reserves the right, at their option, to bill for security deposits with the customer's water/sewer bill. In any event, services with security deposits unpaid after 30 days of billing are subject to disconnection of service.
- C.** Security Deposits shall be held without interest. Deposits shall be credited to the customer's account following twenty-four (24) consecutive months of timely payments or in the event twenty-four (24) consecutive months of timely payments are not made, will be held, and applied to customer's final bill.
- D.** Security Deposits, at the request of the customer and upon subsequent approval by the District, may be transferred from a customer's previous account to that customer's new account. Security deposits are not transferable from one customer to another customer in any way.
- E.** The owner of any multi-unit building (residential or commercial) containing two or more units, shall be considered the user of water furnished to the building and is liable for payment of security deposit and service bills, unless the owner installs or causes to be installed separate water meters for each unit. Only if separate water meters are installed are the tenants allowed to be the customers for water and/or sewer service and Rule 8, Paragraph L shall apply. In all other cases the owner shall be deemed the customer by the District.
- F.** Security deposits may be adjusted higher if the District deems necessary to ensure protection from delinquent water usage charges.

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**Rule #6 Water Rates and Charges**

**A. Basis of Charge**

A charge for water service shall be made based on water meter readings and computed at the rates herein set out, whether single metered or master metered. The District, through its authorized employees and agents, may read water meters monthly, bi-monthly, or quarterly as deemed in the District's best interest and statements (bills) shall be rendered accordingly.

**B. Payment Obligation**

Failure to submit a bill and/or (delinquent) notice of non-payment or payment not received shall not excuse the customer from their obligation to pay for water service when a bill is submitted.

**C. Usage Standard of Measurement**

The customer shall accept the meter installed by the District as the standard of measurement. Whenever, for any cause, a water meter fails to operate correctly, or for some reason the District is unable to read the water meter, the District shall make a reasonable estimate of the amount of water supplied by the District during the specified period and the customer shall be liable for payment based on the estimate of water supplied.

**D. Multi-Unit Building**

Multi-Unit buildings that are master metered shall have minimum water bills computed as stated in Paragraph H below. The balance of the bill shall be computed on the remaining gallons of water used or sewer discharged.

**E. Water Meters**

Water meters will be owned and maintained by the District. Meters will be kept in proper operating condition by the District. A meter damaged or destroyed through tampering or abuse will be repaired or replaced at the customer's expense. Meters that fail or are replaced due to routine use and wear will be repaired or replaced at the District's expense. All service pipes, valves, stop cocks, stop, and waste cocks, check valves, stop boxes, curb and meter boxes are the property of the customer, and are to be kept in repair by the customer.

**F. Meter Test**

Meter tests will be performed from time to time to determine accuracy and meters may be replaced from time to time to ensure accuracy. Meter tests will be performed as deemed necessary by the District at no charge to the customer. Meter tests requested by the customer that are deemed unnecessary in advance by the District will result in a **\$50.00** testing charge to the customer unless the meter registers outside of the 95 to 105 percent accuracy level in which case no charge will incur. Greater than 5% error (whether in favor of the customer or District) in accuracy will warrant adjustment to the bill. Adjustments to bills will follow one of the two procedures:

- a. Adjustment for period of error when known, or
- b. 2 months

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## **G. Pass Through of Additional Fees**

From time to time, and in amounts determined by the State and Local Authorities, the District will bill and collect for primacy fees, taxes, user fees, laboratory fees and after doing so, will pass those fees onto those appropriate State or Local Authorities.

## **H. Water Rates**

Standard District Rates - Each customer, user, or owner of the Premises connected to the District's water system shall pay for water drawn from the system each month according to the readings of the water meters (or estimates thereof) for each connection for all bills issued after January 1st of the current year, and subsequent years as set forth in Rule #18 .

Unit Multiplier: Meters serving more than one unit shall have a \$1.60 charge per unit added to the minimum bill.

## **I. Billing Frequency**

The applicable Minimum Bill Charge shall be billed for the Property every month, and the monthly usage in excess gallons shall be billed at the appropriate "Usage Charge" as stated above.

## **J. Project Charge**

In addition to the charges above, each Property in the following projects shall be billed a monthly project charge to recoup the construction cost of the project within the project's defined boundaries. as follows:

Big Bear Estates Subdivision \$26.65 per month  
Four Winds Drive – 572, 592, 594: \$22.57 per month  
Port Royale - \$564.13 per month

## **K. Taxes or Fees**

Any applicable Federal, State or Local taxes or fees computed on billing basis shall be added as separate items in rendering each bill.

## **L. Late Payment Fee**

Bills will be prepared and distributed monthly and due 21 days after the date mailed. If not paid by the due date, a late fee of \$5.00 or 5% of the unpaid monthly bill amount, whichever is greater, will be added to the bill.

## **M. Leak Adjustment Option**

The District reserves the option, at the Board's sole discretion, to grant a customer a one-time leak adjustment of 25% of the usage, provided the customer can prove by providing written documentation and justification that a leak occurred and was promptly repaired at time of discovery. Leak adjustments will not be granted to customers who do not promptly repair leaks after notification by District personnel.

## **N. Availability Fees**

Lots located in the subdivisions listed in the table below shall be subject to an availability fee of \$7.25 per month billed annually at \$87.00:

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Upon Property transferring ownership, past due availability fees will follow the Property and be the responsibility of the new owner in all forms of deeds. Exception is the Property being purchased at a county tax auction where past due availability fees will be exempt.

Cornett Cove 1	Country Club Estates 2	Kays Point 4	Palisades Point 4
Cornett Cove 2	Country Club Estates 3	Kays Point 5	Palisades Point 5
Cornett Cove 3	Equestrian Estates 1	Kays Point 6	Regency Cove
Cornett Cove 4	Equestrian Estates 2	Kays Point 7	Seasons Ridge
Cornett Cove 5	Imperial Point	Kays Point 8	
Cornett Cove 6	Kays Point 1	Palisades Point 1	
Cornett Cove 7	Kays Point 2	Palisades Point 2	
Country Club Estates 1	Kays Point 3	Palisades Point 3	

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**Rule #7 Sewer Rates, Charges and Conditions of Service**

- A. A charge for sewer service shall be made based on water meter readings or flat monthly charges and computed at rates set forth in Appendix A. Each customer connected to the District's sewer system shall pay for sewer service monthly as set forth in Rule #18.

Taxes or Fees: Any applicable Federal, State or Local taxes or fees computed on billing basis shall be added as separate items in rendering each bill.

Late Payment Fee: Bills will be prepared and distributed monthly- and due 21 days after the date mailed. If not paid by the due date, a \$5.00 or 5% late fee whichever is greater, will be added to the bill.

- B. Commercial and Multi-Unit Residential customers shall be billed based on actual or estimated usage based on monthly water meter readings or sewer flow metered.
- C. If a Commercial, Business, or Industrial customer has a consumptive use of water, or in some other manner uses water that is not returned to the sewer system or has a water source other than or in addition to the District's system, the sewer service charge for that customer shall be based on a sewer meter or separate water meters installed and maintained at that customers expense and in a manner acceptable and approved by the District.
- D. Failure to submit a bill and/or (delinquent) notice of non-payment or payment not received shall not excuse the customer from their obligation to pay for sewer service when a bill is submitted.
- E. The District reserves the right to approve or disapprove any new services as the District deems to be in its best interest. No storm water drains, roof runoffs, pond overflows, cisterns, etc. of any type shall be connected to the District's sewer system.
- F. The customer will maintain and be responsible for any pump necessary to deliver sewage to the main, the sewer lateral from house and all inside lines, up to and including the connection to the main sewer. All service pipes, valves, check valves, stop cocks, stop, and waste cocks, stop boxes, connection and meter boxes are the property of the customer, and are to be kept in repair by the customer.
- G. Each customer, user, or owner of the Premises connected to the District's sewer system shall pay for sewer service each month according to readings of water meters, sewer meter, hour meters, standard flat rate as indicated in Appendix A (or by reasonable estimates as computed by the District) for each connection.
- H. Customers who request initiation or disconnection of sewer service for a portion of the monthly billing period may receive a prorated bill for that portion of the billing period service is received.
- I. It is expressly understood and agreed to by and between the District and the customer/user that no claim shall be made against the District and the District has no liability of any kind to the customer or third persons for equipment failures, power outages, sewer backups, blocked sewers, or any other failures of any kind, unless due to negligence of the District and in absence of any contributory negligence on the part of the customer or third party.
- J. Any customer discharging sewer flows more than 300 mg/l BOD and/or TSS shall be subject to surcharge in accordance with District policy and/or as governed by the State. Any customer discharging sewer flows more than 1,000 mg/l BOD and/or TSS shall be in violation of District, State or Federal regulations unless



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approved by prior agreement(s). Any customer who discharges sewer flows which cause and increase the cost of managing the effluent or sludge or bio-solids from the District's sewer system, or any user which discharges any substance which singly or by interaction with other substances causes identifiable increases in the cost of operation, maintenance or replacement of the sewer system shall pay for such increased costs. The charge for each such user discharging sewer flows under the above conditions shall be determined by the District and subsequently approved by the Board of Directors.

**K. Prohibited Discharges** includes all connections and flows identified in Section H. above as well as the following types of waters or wastes:

- a. Any waters or wastes, in quantities or concentrations, which have the potential for, or cause pass through or interference to the treatment system or quality of effluent.
- b. The discharge of pollutants which may create a fire or explosion hazard in the wastewater system, including but not limited to waste streams with a closed cup flashpoint of less than one hundred and forty degrees (140) Fahrenheit or sixty (60) degrees Celsius using the test methods specified in 40 CFR 261.21, Ref. 40 CFR 403.5(b)(1).
- c. Any waters or wastes containing toxic or poisonous solids, liquids or gases, in sufficient quantity, either singly or by interaction with other wastes, to cause harm, damage, or which interfere with or cause other detriment to any sewage treatment process, or which constitute a hazard to humans or animals, or create a public nuisance, or create any hazard in the sewage treatment system, or pass through to receiving waters.
- d. Any waters or wastes having a pH lower than 6.0 or having any other corrosive property capable of causing damage or hazard to structures, equipment, or personnel of the sewage treatment system.
- e. Any solid or viscous material which could cause any obstruction to the treatment process or cause interference or pass through. Examples of such materials include, but are not limited to, ashes, wax, paraffin, cinders, sand, mud, straw, shavings, wood and sawdust, paunch manure, hair and fleshing, entrails, lime slurries, brewery and distillery wastes, grain processing wastes, grinding compounds, acetylene generation sludge, chemical residues, acid residues and food processing bulk solids.
- f. Any liquids or vapor having a temperature higher than one hundred four (104) degrees Fahrenheit or forty (40) degrees Celsius.
- g. Any petroleum oils, non-biodegradable cutting oils or products of mineral oil origin in amounts that will cause pass through or interference.

**O. Conditional Discharges** - No customer shall cause to be discharged to the sewer system the following described substance, materials, waters or wastes if it appears in the opinion of the District, that such wastes may cause pass through interference or cause harm to either the sewer, the sewage treatment process or otherwise endanger life, limb, public property or constitute a nuisance. In forming its opinion as to the acceptability of these wastes, the District will consider such factors as materials used in the construction of the sewers, the nature of the sewage treatment process, the capacity of the sewage treatment system and other pertinent factors:

- a) Any waters or wastes containing fats, waxes, greases, or oils, whether emulsified or not, more than one hundred (100) milligrams per liter or containing substances which may solidify or

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become viscous at temperatures between thirty-two (32) and one hundred and fifty (150) degrees Fahrenheit (0 and 65 degrees Celsius).

- b) Any garbage that has not been properly shredded.
  - c) Any waters or wastes containing strong acid iron pickling wastes or concentrated plating solutions, whether neutralized or not, which can cause damage or corrosion in the sewers or the sewage treatment plant, or which otherwise interferes with the sewage treatment process.
  - d) Any waters or wastes having a pH more than ten (10).
  - e) Materials which exert or cause excessive coloration or discoloration such as dyes, wastes and vegetable tanning solutions, concentrations of inert suspended solids such as Fuller's earth, lime slurries or dissolved solids such as sodium and calcium chlorides.
  - f) Septic tank sludge and septic tank pumping.
  - g) Slug loads and/or flows that would exceed fifteen (15) minutes that are more than five (5) times the average twenty-four (24) hour concentration, flow, or quantities for normal operation.
  - h) Any waters or wastes containing any radioactive wastes or isotopes of such half-life or concentration that would exceed the limits established by applicable State or Federal regulations.
  - i) Any waters or wastes which would cause a hazard to human life or create a public nuisance.
- L. Any conditional waters or wastes listed in Section O. which are discharged or proposed to be discharged, the District may:
- a) Reject the wastes or
  - b) Require pretreatment of the wastes or
  - c) Require control over the quantities and rates of discharge.
- M. If the District requires pretreatment or equalized or controlled waste flows, the design and installation of the plants or equipment used shall be subject to review and approval prior to the connection and/or discharge of such wastes.

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**Rule #8 Billing, Payment of Bills and Collections**

- A. Water and/or sewer service shall be deemed to be furnished to both the occupant and/or owner of the Premises receiving service and the occupant and/or owner of such Premises shall be severally and jointly liable to the District for payments of the charges on or to the Premises served. All reasonable attempts will be made to have the occupant of the Premises pay for services rendered before collection for services rendered is made to the owner of the Premises.
- B. For water customers, sewer customers and combined water and sewer customers the District will bill for services rendered monthly, bi-monthly, or quarterly as deemed to be in the best interest of the District. Bills are due and payable upon receipt.
- C. Bills not paid within 21 days from date of mailing are considered past due and delinquent. Bills not paid within 21 days from date of mailing will be subject to a delayed payment charge as set forth in Rules 6 and 7 which shall be added to the amount due, and the customer will be sent a past due/disconnect notice.
- D. For any customer whose bill is not paid within 10 days from date of the past due/disconnect notice, the customer's service may be disconnected without further notice at the District's sole discretion.
- E. Customers whose service has been disconnected for nonpayment of bills are required to pay the past due and current amounts of service rendered by the District to the District as well as all disconnection and reconnection charges due in addition a deposit as calculated per Rule #5 prior to the restoration of water and/or sewer services disconnected.
- F. Disconnection and reconnection charges are as shown below:
  - a. Failure to pay a bill within 10 days of date of issuance of past due/disconnection notice shall be subject to disconnection. Services subject to disconnection, unless previously agreed on by the District, are subject to the reconnection charges set forth in Rule #18:
  - b. Business hours are from 8:00 am to 4:00 PM Monday through Friday, excluding Holidays. No payment from customers to service personnel will be accepted at the time of disconnection to avoid loss of service. Fees will be applied to past due amounts once the customer service personnel leaves office to perform disconnection of service.
  - c. No reconnection or restoration of service will be made after 4:00 PM Monday through Friday, and all-day Saturday, Sunday, or Holidays except at the discretion of the District unless the District is notified an emergency or life-threatening situation exists, in which case District will attempt to obtain reconnection of services. .
  - d. The charge for reconnection or restoration of service during non-business hours shall be as set forth in Rule #18.
- G. Returned checks, payments or Direct Debit (ACH) payments denied due to insufficient funds, closed accounts or other reasons will be considered seriously past due and delinquent. Customers of such accounts will be given notice to make immediate restitution and pay a \$35.00 returned payment fee and in doing so may avoid service disconnection. Customers who do not make restitution and pay the \$35.00 returned payment fee are subject to water and/or sewer service disconnection without further notice and are subject to the charges outlined in herein.

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- H. In all cases involving returned payments, only cash, money orders or cashiers' checks will be acceptable for payment of services rendered for restitution of that payment. Future incidents involving returned payments may require all future payments for services rendered to be cash, money order or cashiers' checks.
- I. For sewer only users, all billing, payment, and collection procedures apply as listed above and the District reserves the option of disconnecting the sewer lateral from the main sewer line or removing any sewer pump serving the customer or disconnecting water and/or sewer service. Should the charge for sewer service remain unpaid after the disconnection date and/or the customer has not made other suitable arrangements approved by the District, the District's option is to proceed with disconnection of service and give final notice to the customer and/or Property owner. Prior to physical disconnection of the sewer service the District shall notify the appropriate building official or Health Department who may elect to notify the customer/Property owner that the subject property is subject to condemnation or citation by health officials for lack of appropriate sewer service. The District reserves the right to charge and collect all additional expenses associated with any such disconnection of laterals, pumps and administration fees and the customer shall pay any such amounts in addition to service charges due prior to the restoration of sewer service.
- J. Any water and/or sewer customer of the District shall be responsible for all attorney fees, court costs and related expenses incurred by District, if suit is filed on his/her delinquent accounts. The District may direct the attorney for the District to file suit against any customer whose account is considered delinquent for one hundred eighty (180) days or more or is delinquent in amounts exceeding two hundred fifty dollars (\$250).
- K. Customers who request initiation or discontinuance of water and/or sewer service will be charged and required to pay the minimum monthly fees.
- L. Water and sewer service shall be deemed to be furnished to the occupant and/or owner of the Premises or Property receiving the service. All reasonable attempts will be made to collect payment for service from the occupant. If the occupant fails to pay for service, the District will make all reasonable attempts to determine the ownership of the Premises or Property, and at the option of the District, to hold the owner responsible for service if deemed proper by the Board of Directors.
- M. Customers who have a disaster (fire, water damage, etc.) will have two options for billing: 1) if the meter is left on the Property, the customer will be required to pay minimum monthly fees or 2) the meter can be removed from the Property and the customer will pay the availability fee of \$87 per year PLUS the current reconnection fee as set forth in Rule #18 once the house is rebuilt.

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**Rule #9 Water Conservation Plan**

- A.** All connections to the District's water system shall be subject to the District's Water Conservation Plan as identified below and for which plan is to provide for public health and to regulate use of the District's water system.
- B.** The District or its agents shall give notice to customers of any voluntary requests or mandatory measures the District places into effect by means of radio, television, newspapers, and any other news media. In cases of extraordinary measures or disasters the District may utilize all the above as well as any emergency warning system including local law enforcement agencies.
- C.** If a disaster occurs, severe conditions exist and/or voluntary water curtailment or restrictions are requested by the District or if demands on the water system continue to indicate that the threat of a water shortage will occur or continues to occur, the District or its agents may immediately implement any parts of the below conservation plan as the District deems necessary:
- a. **Mandatory Restriction of Lawn Watering.** Even-numbered addresses water on even-numbered days of the month, odd-numbered addresses water on odd-numbered days of the month.
  - b. **Mandatory Ban of Lawn Watering.** All lawn watering, watering of gardens, crops, plants, trees, and bushes is prohibited except from a handheld container.
  - c. **Mandatory Ban on Washing Paved Areas.** All washing of sidewalks, driveways, parking areas, patios and any other paved or concrete surfaced area is prohibited.
  - d. **Mandatory Ban on Filling and Washing.** All filling or refilling of any kind or type of swimming pools and/or washing of cars, trucks, or other motor vehicles and/or any washing of trailers or boats is prohibited.
  - e. **Mandatory Ban of Water Uses from Hydrants.** All water uses from fire hydrants except for fighting fires and/or flushing mains to alleviate specific complaints and/or sampling and/or testing of water is prohibited.
  - f. **Commercial and Industrial Uses.** All commercial and industrial customers shall reduce water usage by twenty-five (25) percent of average use like time.
- D.** Any customer or person(s) violating the provisions of this rule shall be subject to disconnection of water service and the District and/or its agents shall have the authority to disconnect or terminate said service in the event of violation of mandatory water use restrictions. Any customer or person(s) violating the provisions of this rule shall be subject to a charge not to exceed five hundred (\$500) dollars per occurrence. Each day shall count as a separate occurrence. The District shall authorize any law enforcement agency to diligently enforce the provisions of this rule in connection with his/her duties imposed by law.

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**Rule #10 Backflow Prevention**

- A. Each water customer and/or user shall install an approved backflow prevention device on each service line to the water system serving the Premises where, in the judgment of the District or the Missouri Department of Natural Resources, actual or potential hazards to the public or District potable water system exist. The type and degree of protection required shall be commensurate with the degree of hazard. Each water customer required by the District of the Missouri Department of Natural Resources shall follow the rules, regulations and requirements set forth in this backflow prevention rule and all other regulations that may be adopted from time to time by the United States Environmental Protection Agency, the Missouri Department of Natural Resources or by Public Water Supply District #4 of Camden County, Missouri.
- B. Cross connections are prohibited, and no water service connection shall be installed or maintained to any Premises where actual or potential cross connections to the District's potable or customers water system may exist unless such actual or potential cross connection(s) are abated or controlled to the satisfaction of the District and as required by the laws and regulations of the Missouri Department of Natural Resources.
- C. No water service connection shall be installed or maintained whereby an auxiliary water supply may enter the District's or customer's potable water system(s) unless the connection of such an auxiliary water supply and the method of connection and the use of such a supply shall have been approved by the District and the Missouri Department of Natural Resources.
- D. No water service connection shall be installed or maintained to any Premises in which the plumbing systems, facilities, point of use devices and water fixtures have not been constructed or installed using acceptable plumbing practices considered by the District necessary for the protection of the District water supply and for the protection of the health and safety of the District's customers.
- E. On request by the District or its authorized representative(s), the customer or user shall furnish information regarding water use practices within his/her Premises. The customer's or user's Premises shall be open at all reasonable times to the District or its authorized representative(s), for the conduction of surveys and investigations of water use practices within the Premises to determine whether there are actual or potential cross connections to the District's water system or the customer's water system through which contaminants or pollutants could backflow into the customer's water system or the District's water system.
- F. The type of backflow protection required shall depend on the degree of hazard which exists and shall be as follows:
  - a. An approved air-gap separation shall be installed where the District potable water system may be contaminated with substances that could cause a system or health hazard.
  - b. An approved air-gap separation or an approved reduced pressure principal backflow prevention device shall be installed where a public potable water system may be contaminated with a substance that could cause a system or health hazard.
  - c. An approved air-gap separation or an approved reduced pressure principal backflow prevention device or an approved double check valve assembly shall be installed where the public potable

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water system may be polluted with substances that could cause a pollution hazard not dangerous to health.

- G.** An approved air-gap separation or reduced pressure principle backflow prevention device shall be installed after the metered flow of any service connection or within any Premises where, in the judgment of the District or the Missouri Department of Natural Resources, the nature and extent of activities on or in the Premises, or the materials used in connection with the activities, or materials stored on or in the Premises, would represent an immediate and dangerous hazard to health should a cross connection occur, even though such a cross connection may not exist at the time the backflow prevention device is required to be installed. This includes but is not limited to the following situations:
- a. Premises having auxiliary water supply, unless the quality of the auxiliary water supply is acceptable to the District and the Missouri Department of Natural Resources.
  - b. Premises having internal cross connections that are not correctable or intricate plumbing arrangements which make it impractical to ascertain whether cross connections exist.
  - c. Premises where entry is restricted so that inspection for cross connection cannot be made with sufficient frequency or at sufficiently short notice to assure that cross connections do not exist.
  - d. Premises having a repeated history of cross connections being established or re-established.
  - e. Premises, which due to the nature of the enterprise therein, are subject to recurring modification or expansion.
  - f. Premises on which any substance is handled under pressure to permit entry into the District's or customers water supply system, or where a cross connection could reasonably be expected to occur. This shall include handling of process waters and cooling waters.
  - g. Premises where materials of a toxic or hazardous nature are handled such that if back siphonage or backpressure should occur, a serious health hazard may result.
- H.** The following types of facilities fall into one (1) or more categories of premises where an approved air-gap separation or reduced pressure principle backflow prevention device is required by the District and/or the Missouri Department of Natural Resources to protect the public water supply and must be installed at these facilities unless all hazardous or potentially hazardous conditions have been eliminated or corrected by other methods to the satisfaction of the District and the Missouri Department of Natural Resources:
1. Aircraft and missile plants
  2. Automotive plants
  3. Auxiliary water systems and water loading stations
  4. Beverage bottling plants
  5. Canneries, packing houses, reduction plants, stockyards
  6. Car washing facilities
  7. Chemical manufacturing, processing, compounding or treatment plants
  8. Dairies, animal and veterinary
  9. Film laboratories
  10. Fire protective systems
  11. Hazardous waste and disposal sites
  12. Hospitals, mortuaries, clinics, and medical buildings
  13. Industries using toxic substances
  14. Irrigation and sprinkler systems, residential or commercial, any size
  15. Laundries and dye work
  16. Metal manufacturing, cleaning, processing, and fabrication plants
  17. Nursing and convalescent homes
  18. Oil and gas production, storage and transmission facilities or properties
  19. Paper and paper products plants

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20. Plant nurseries, tree farms and fertilizer facilities
21. Plating plants of any kind
22. Power plants; printing and publishing facilities
23. Radioactive material processing plants or nuclear reactors
24. Research and analytical laboratories
25. Rubber plants, natural and synthetic
26. Sewage and storm drainage facilities
27. Pumping stations and treatment plants
28. Waterfront facilities and industries
29. Any customer using any type of booster pressure pump(s) for any purpose or reason.

- I. The District may, at the District's discretion and in the District's sole opinion, require a backflow prevention device(s) at facilities and premises other than those above that the District deems may have a hazardous or potentially hazardous condition.
- J. Any backflow prevention device required under this rule shall be of a type, model and construction approved by the District and the Missouri Department of Natural Resources as follows:
  - a. Air-gap separation shall be at least twice the diameter of the supply pipe or supply line as measured vertically above the top rim of the vessel, but in no case less than three (3) inches.
  - b. Double check valve assemblies or reduced pressure principal backflow prevention devices shall be of Watts manufacture series No. 709 or 909 or an approved equivalent.

Existing backflow prevention devices previously approved by the District at the time of installation and properly maintained shall, except for inspection and maintenance requirements, be excluded from the requirements of this rule so long as the District, in the District's sole opinion, is assured that said backflow prevention devices will satisfactorily protect the water system. Whenever the existing device is moved from its present location or requires more than minimum maintenance or when the District finds that the maintenance or lack of maintenance constitutes a hazard to health, the device shall be replaced by a backflow prevention device meeting the requirements of this rule and shall be subject to all requirements under this rule.

- K. Backflow prevention devices required under this rule shall be installed at a location and in a manner approved by the District and shall be installed and maintained at the expense of the water customer or user.
- L. Periodic inspection and testing schedules are hereby established by the District for all backflow prevention devices at the following intervals:
  - a. Air-gap separations shall be inspected at the time-of-service connection or installation and every twelve (12) months thereafter.
  - b. Double check valve assemblies shall be inspected and tested for tightness at the time of installation and at least every twelve (12) months thereafter. They shall be dismantled, inspected internally, cleaned, and repaired whenever needed and at least every thirty (30) months.
  - c. Reduced pressure principal backflow prevention devices shall be inspected and tested for tightness at the time of installation and at least every twelve (12) months thereafter. They shall be dismantled, inspected internally, cleaned, and repaired whenever needed and at least every five (5) years.
- M. All costs associated with inspections, cleaning, testing, repairing, overhaul, or replacement of backflow prevention devices shall be the responsibility of the water customer or user. All inspections, cleaning, testing, repairing and overhaul of backflow prevention devices shall be performed by a State of Missouri



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certified backflow prevention service tester. It shall be the responsibility of the customer/user to provide the District with written inspection or repair documentation upon receipt.

- N. Backflow prevention devices were defective shall be repaired or replaced at the expense of the water customer or user without undue delay and in any event no later than thirty (30) days from the discovery of the defect. Backflow prevention devices shall not be bypassed, made inoperative, removed, or otherwise made ineffective without specific written authorization from the District. Bypass piping around a backflow prevention assembly is allowed only if the bypass is equipped with an identical or better backflow prevention assembly.
- O. The District shall maintain a complete record of each backflow prevention device. Records will include comprehensive listing of installation, testing, inspections, cleanings, repairs, and overhauls and will be a complete history of each backflow prevention device from installation to retirement. It shall be the customer's and/or user's responsibility to provide the District with complete records of installations, testing, inspections, cleanings, repairs, and overhauls upon receipt or upon request, whichever occurs first.
- P. Any customer or person(s) violating the provisions of this Rule #10 shall be subject to disconnection of water service and the District and/or its agents shall have the authority to disconnect or terminate said service in the event of violation of mandatory water use restrictions. Any customer or person(s) violating the provisions of this rule shall be subject to a charge not to exceed five hundred (\$500) dollars per occurrence. Each day shall count as a separate occurrence. The District shall authorize any law enforcement agency to diligently enforce the provisions of this rule in connection with his/her duties imposed by law.
- Q. The District shall deny or discontinue, after reasonable notice to the customer/user thereof, the water service to any Premises or facilities wherein any backflow prevention device required by this rule is not installed, tested, or maintained in a manner acceptable to the District or if it is found that a backflow prevention device has been removed or by-passed of if an unprotected cross connection exists. Water service to such facilities or premises shall not be restored until the customer/user has corrected or eliminated such conditions or defects in conformance with this rule to the satisfaction of the District.

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**Rule #11 Fire Hydrants, Regulations for Use.**

- A.** Hydrants and flushing assemblies shall only be operated by District personnel, Fire Protection Districts, persons carrying written authorization or permit to operate hydrants and flushing assemblies, or those persons or companies granted temporary permit to operate hydrants and flushing assemblies in accordance with the regulations of the District. The operation of any hydrant or flushing assembly by any unauthorized person(s) or company may result in the impoundment of any hose(s), wrenches, nozzles, backflow preventers, meters or other items used in the hydrant operation with charges and penalties defined in Rule #17 and those persons shall be subject to prosecution by the District.
- B.** Persons or companies authorized to use and operate hydrants may be required to provide a security deposit and shall pay for all water used. The authorized hydrant user shall provide all equipment necessary for hydrant use including hoses, control valves, approved backflow prevention device, plus any other equipment deemed necessary by the District for the safe and proper operation of the hydrant and/or flushing assembly.
- C.** The District reserves the right to deny any person, persons, company, companies, or any other entity any request for hydrant or flushing assembly use for any reason the District believes necessary to protect the property and/or best interests of the District.
- D.** The District reserves the right to develop and implement detailed regulations for hydrant use, permits, fees and charges, and procedures for hydrant operation and amend hydrant use procedures whenever the District deems necessary. The District reserves the right to waive or reduce hydrant deposits and water use charges for improvements or for construction projects and extensions to the District's system directly awarded and paid for by the District.
- E.** All District hydrant users shall follow the permit, use procedures, and pay the applicable fees as adopted by the Board of Directors and as may be amended from time to time.

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**Rule #12 Sprinkler System Uses**

- A.** Fire protection, irrigation systems and similar types of sprinkler systems shall be subject to all backflow requirements set forth by the District and the State of Missouri. Those systems not complying with the requirements shall be subject to disconnection, with no liability incurred to the District, or by any other entity, company or person serving as the District's agent. All liability is assumed by the customer, user or owner of the residence or establishment receiving the service.
- B.** All water mains laid on private property for the sole purpose of providing fire protection through fire hydrants or sprinkler systems are subject to the installation of a detector check valve with bypass water meter, sized as approved by the District. The detector check valve design and installation shall be approved by the District. All costs for the furnishing and installation of the fire protection service shall be borne by the customer, user, or owner and not the District. The detector check valve and meter will be checked periodically by the District and water use through the meter shall be added to other water usage for billing to the customer, user, or owner.
- C.** The customer and/or water user shall promptly report to the District any situation or fires that occur that resulted in water use through the fire protection line and the District or other authorized persons will reset the detector check valve. In the event a periodic check shows that the valve was opened, and no situation or fire was reported, the customer, user or owner shall be subject to a charge as identified within the Rule addressing the charges for tampering and penalties for violation. Furthermore, the District reserves the right to require that all water lines be fully metered with all costs of metering to be borne by the customer, user, or owner.
- D.** All fire protection systems are also subject to the approval of the Fire Protection District having authority in the area the premises or facility are located and the customer or user shall follow all requirements set forth by the Fire Protection District as they pertain to fire protection regulations.

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**Rule #13 Private Systems**

- A. All owners of land or customers receiving District service(s) for buildings, facilities or premises connected to the District sewer system and who derive their water in whole or in part from sources independent of the District shall register with the District, the location, building or premises, all wells or other private sources of water supply used or consumed thereon, and furnish such information as may be reasonably requested, including location, size, depth, capacity or wells or other sources of water drawn.
- B. No cross connection between any private water supply system and the District water system shall be permitted unless the District is protected against backflow by an approved reduced pressure backflow prevention device or an airgap in accordance with the District's rule pertaining to backflow prevention.
- C. Private water supply systems serving a building, facility or premises which discharge into the District's sewer system shall be required to be either water or sewer metered. Meters shall be of a type and size approved by the District. Meters shall be read by the District or at the District's option, readings and usages be made available to the District.

**Rule #14 Water Line Extensions**

- A. The specifics and details of this rule pertaining to water line extensions are described in the District's "Line Extension Rules / Agreement" a copy of which can be obtained upon request for extension from the District. All existing and current practices, written and unwritten, now in effect, remain in effect and may be amended from time to time. All water line construction and water line extensions shall be paid for by the applicant and designed by the District in accordance with industry standards set forth by AWWA and the District's Engineer. Prior to any construction of any water line extension, all applicable planning, engineering, reviews, development or extension agreements and permits must be approved in writing by the District and all other applicable governmental agencies. Also, any applicable inspection, design, or construction fees must be paid.

**Rule #15 Sewer Line Extensions**

- A. The specifics and details of this rule pertaining to sewer line extensions are described in the District's "Line Extension Rules / Agreement" a copy of which can be obtained upon request for extension from the District. All existing and current practices, written and unwritten, now in effect remain in effect. All sewer line construction and sewer line extensions shall be paid for by the applicant and designed by the District and constructed in accordance with the materials and specifications set forth in the appropriate specifications of the A.S.T.M. and the W.P.C.F. Manual of Practice No. 9 and as required by the District engineer. Prior to any construction of any sewer line extension, all applicable planning, engineering, reviews, development or extension agreements and permits must be completed, and the construction plans must be approved in writing by the District and all other applicable governmental agencies. Also, any applicable inspection, design, or construction fees must be paid.

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**Rule #16 Governmental Agreements, Tank & Golf Course Sales & Emergency Interconnections**

- A. The District may make specific water and/or sewer service contracts and agreements with the United States of America and its agencies, the State of Missouri and its agencies, school districts, municipal and political corporations differing from the stipulations set out in the rules, regulations and rate schedules set forth herein.
- B. The District has the option and authority to authorize tank sales and sales of water in bulk by any method at any such rate as the District may designate. Sales of this nature may be restricted whenever and however as deemed necessary or desirable by the District. The District reserves the right to develop or modify bulk sales requirements or restrictions at will.
- C. The District may authorize and compute a special golf course rate each year for water used solely for golf course irrigation between the hours of 10 PM and 6 AM.
- D. The District may make and enter into specific reciprocal agreements for emergency interconnections between the District water system and other public, governmental, or other water systems regulated by the Public Service Commission for the purposes of providing an emergency supply of potable water from the District or to the District as the need arises. Such specific agreements shall set out the respective duties, rights and obligations as respects the construction, operation, maintenance, and use of the reciprocal emergency interconnections.

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**Rule #17 Penalties for Violation**

- A.** Any user, person, firm, customer, corporation, partnership, etc. found to be in violation of any provision of these rules and regulations or who fails to comply with any of the requirements stated herein or who deliberately tampers with, operates or otherwise uses a District owned water line, water meter, water setter, water valve, water storage tank, water supply or water pumping facility, sewer line, sewer manhole, sewer cleanout, sewer pump station or wastewater treatment facility shall be subject to an administrative charge not to exceed five hundred dollars (\$500) per occurrence and/or imprisonment as the Federal, State and/or County law provides in addition to any costs incurred by the District for repairs necessary due to any tampering or failure to follow rules and regulations of the District. Each day of violation and each tampering incident shall count as a separate occurrence.
- B.** The District shall have the option and authority, in lieu of, or in addition to the above penalties, to discontinue water and/or sewer service to the buildings, facilities and/or premises in violation of the requirements, rules, and regulations herein. The District absolves itself of any claims of liability for damages incurred because of discontinuance of service. Any such liability or damages resulting from the discontinuance of water and/or sewer service is the responsibility of the customer, user, owner, etc.
- C.** Water and/or sewer service shall not be restored until the violations have been corrected and eliminated to the satisfaction of the District and once service has been disconnected, all charges, fines, court costs, expenses incurred by the District and permit fees must be paid prior to the restoration of service.
- E.** Nothing contained herein shall prevent the District from taking other lawful actions as necessary to protect the health and safety of the public and/or to prevent damage to the District's water and/or sewer systems and facilities, including obtaining court orders in law or equity. Should the District go to court in law or equity against any one or more customers, users, owner/owners, then such customer, user, or owner/owners shall pay for all costs thereof, including attorney's fees.

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**Rule #18**

**APPROVED 11-18-2024, EFFECTIVE AFTER 01-01-2025**

**2025 WATER AND SEWER RATES**

**WATER - Minimum for 2000 gallons**

5/8" Meter	\$ 25.33
1" Meter	\$ 35.74
1.5" Meter	\$ 72.12
2" Meter	\$ 100.08
3" Meter	\$ 181.98
4" Meter	\$ 299.14
6" Meter	\$ 591.89
8" Meter	\$ 886.55
Over 2000 gallons	\$3.51 per 1000

**SECURITY DEPOSITS**

5/8" Meter	\$ 50.00
1" Meter	\$ 50.00
1.5" Meter	\$ 100.00
2" Meter	\$ 100.00
3" Meter	\$ 150.00
4" Meter	\$ 200.00
6" Meter	\$ 400.00
8" Meter	\$ 900.00
Combined Water & Sewer	\$ 125.00
Sewer Only	\$ 125.00

**SEWER**

Residential - Flat Rate	\$ 46.35
Horseshoe Bend	\$7.67 per 1000
Shawnee Bend	\$7.26 per 1000

**CONNECTION FEE WITH IMPACT FEE**

Water (standard)	\$ 4,494.00
Sewer (standard)	\$ 5,263.00
Total	\$ 9,757.00

**RECONNECTION FEES**

Business Hours	\$ 75.00
After Business Hours	\$ 150.00

**CONNECTION FEE**

Water (standard)	\$ 2,210.00
Sewer (standard)	\$ 2,979.00

**HORSESHOE BEND & SHAWNEE BEND**

**PROJECT CHARGE**

Big Bear Estates	\$ 26.65
Four Winds Drive	\$ 22.57
Port Royale	\$ 564.13

**AVAILABILITY - ANNUALLY**

Horseshoe Bend	\$ 87.00
Shawnee Bend (LUAF)	\$ 300.00

**WATER & SEWER IMPACT FEES**

3/4" Meter	\$ 2,284.00
1" Meter	\$ 3,748.00
1.5" Meter	\$ 7,899.00
2" Meter	\$ 12,002.00
3" Meter	\$ 26,185.00
4" Meter	\$ 75,014.00
6" Meter	\$ 149,232.00
8" Meter	\$ 237,006.00

Multi Family Residential \$1223.00 x # Units

**LATE FEES**

5% OR \$5.00, greater of two

**Hydrant Water Access:** 3" meter minimum bill of \$181.98

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**Rule #19 Severability and Effective Date**

- A. This resolution provides that the rules and regulations covered herein supersede previous rules and regulations pertaining to the items herein addressed. Should any provision or portion of this resolution, rules and regulations be found to be unlawful or invalid by any court of competent jurisdiction, the remaining portions and provisions of this resolution, rules and regulations shall continue to be in full force and effect.
- B. That this resolution is in full force and effect upon the adoption by the Board of Directors for Public Water Supply District #4 of Camden County, Missouri and the effective dated noted herein.

  
\_\_\_\_\_  
Randolph Engel - President

SEAL



ATTEST:

  
\_\_\_\_\_  
Bernadette Hertzler-Long - Clerk

On motion duly made, seconded, and carried, this resolution is hereby adopted by the Board of Directors of Public Water Supply District #4 of Camden County, Missouri on this **16th day of January 2025**.